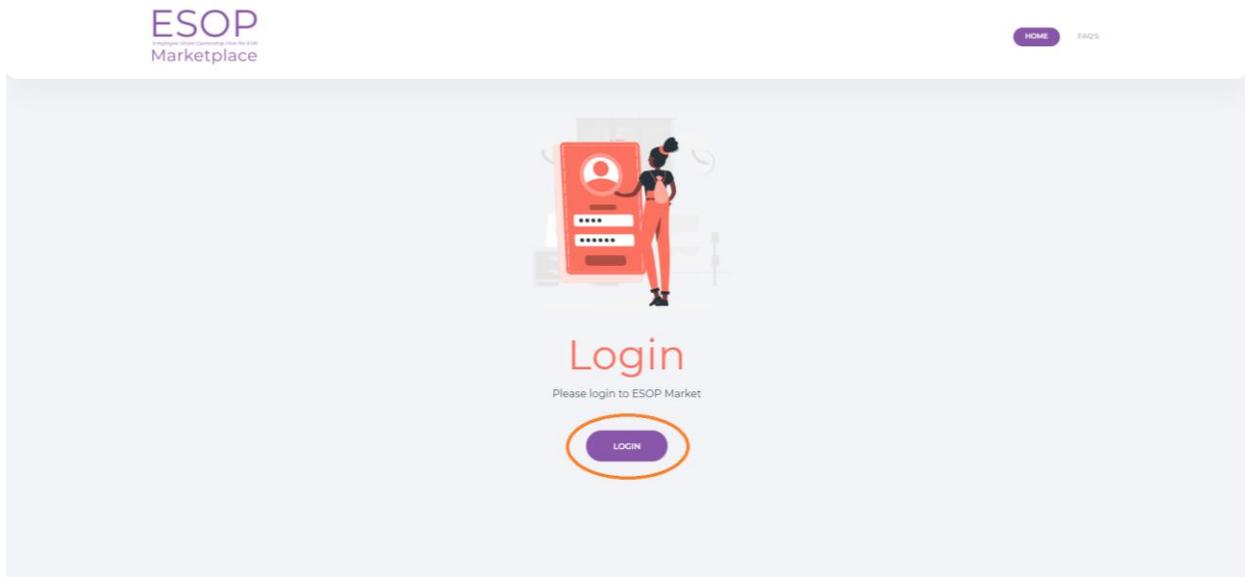


Guide to Reset the Password of Your ESB ESOP Market Portal Account

Step 1:

To trigger a password reset the user must navigate to the ESB ESOP web portal (<https://esbesopmarket.ie>) and click the 'Login' button as shown below.



Step 2:

The user must then begin their login by entering their email address in the box as shown below and then click the 'Next' button as shown below to reach the enter password page.



Log In

Remember me?



Please read our [Cookie Information](#) linked below before clicking 'Next'. It explains how PwC uses cookies.

Step 3:

On the enter password page select the 'Need Help?' link as shown below.



Log In

 processtest2024@outlook.com

([not me](#))

Password



Submit

[Need Help?](#)

Step 4:

Users will then arrive on a page that asks them to validate their email address.

Enter your email address in the box provided and click the 'Next' button as shown below.

Once this has been completed a message will be shown to confirm that a password reset email has been sent to the email address entered.

Need help logging in?

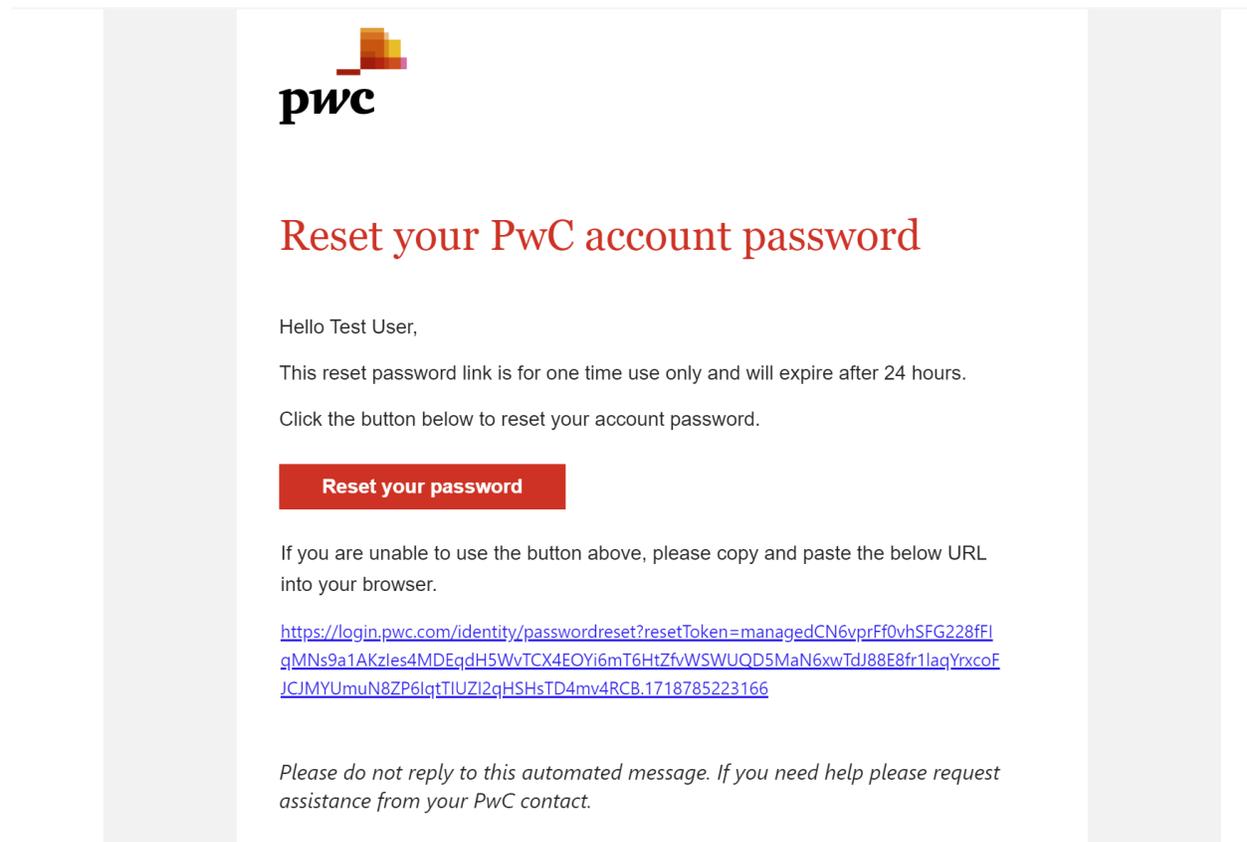
Please validate your email address below, and we will send you further instructions.

Step 5:

Users will receive an email from no_reply@registration.pwc.com and will be instructed to click on the 'Reset your password' button. If an email does not appear in your **Inbox**, please check your **Spam** folder for an email from the above email address.

This reset password link will be valid for 24 hours. If not completed within 24 hours, a new reset password link will need to be requested.

This reset password email will look similar to the example below:



Step 6:

When users click on the 'Reset your password' button they will be instructed to confirm their email address, choose a password (obeying rules highlighted in green below) and confirm their password. The new password must not match any of the last 10 passwords associated with your ESB ESOP Market Portal account.

Once the fields are completed, click the 'Submit' button as shown below.

Reset password

p*****4@outlook.com

Confirm email (mandatory)

test@test.com

Email does not match.

Choose password (mandatory)

.....



- ✓ Minimum 8 characters in length.
- ✓ Does not contain first or last name or email.
- ✓ Satisfy 3 of 4:
 - Contains at least one lowercase letter.
 - Contains at least one uppercase letter.
 - Contains at least one number.
 - Contains at least one of the following: ~!@#\$%^&* _ - + = ` | \ () { } [] ; : " ' < > , . ? /

Confirm password (mandatory)

.....



- ✓ Passwords match
- ⓘ Password should not match last 10 passwords

Submit

Step 7:

When the password has been successfully reset, users will receive a message similar to the example below confirming this.

You can now proceed to the ESB ESOP Market Portal (www.esbesopmarket.ie).

Your password has been reset successfully

Please proceed to your application to login.

You may close this browser now.